Streamline and automate your Building Department’s permit approval and issuance process from initial application to Certificate of Occupancy. CityView Permits & Inspections provides you with an efficient approach to permitting that simplifies and standardizes your workflows.

The Power of CityView Permits & Inspections

**Improve customer service** with real-time status reports available to all staff and constituents.

**Automatically assign and schedule inspections** and abolish time consuming manual scheduling forever.

**Manage and track** your permits in a central location. Everything you need to know about a permit from owner and contractor information to related sub permits, utility releases to expiration dates is instantly available and readily accessible by all departments.

**Streamline your business processes** with customized workflows that build deadlines and automatically create next steps like plan checks and inspections. Workflow automations track and manage permit expiration and generate batch notifications so that all users are aware of key milestones and dates.

**Eliminate inaccurate fee collection** with an integrated fees module that allows you to configure, calculate and collect fees using even the most complex fee structure.

**Make informed decisions** with intuitive reports that allow you to quickly and easily assess the status of all permits & inspections, their related fees and the length of time they have existed in the system.
Permits & Inspections Functionality

Improve Efficiency by Automating

- Enter application data for any type of license including contractor licensing
- Attach multiple names, addresses and phone numbers to a license
- Attach all related documents to an application
- Easily view the application review checklist
- Pre-fill forms with data in the system
- Create and print tax certificates
- Accurately calculate penalty and interest charges
- Access the built-in ESRI ArcGIS mapping system

Access Data Quickly

- Search by license number, contact, date, or any field in the database
- Save user-defined searches
- Bookmark and retrieve interrupted work
- Search document repository

Increase Productivity by Managing Workflow

- Define an appropriate permit issuance process
- Track the status of a permit application through to approval
- Generate workflow tasks in a specified order, sequentially or in parallel
- Automatically generate a list of the materials required prior to permit issuance
- Create a record of receipt of all required materials
- Accept plans for review and multiple set of revised plans
- Automatically distribute review materials through e-mail
- Record inspection results for all types of inspections
- Generate and track multiple inspections and inspection types

- Schedule, assign, manage and track inspections based on permit type
- Schedule re-inspections

Track Successes with Improved Reporting

- Out-of-the-box reports on permitting and inspections
- Complete ad hoc reports through enhanced searching filtering and sorting
- Powerful built-in reporting engine from Data Dynamics
- Export reports to Excel or CSV file formats

Improve Service by Providing Online Access

- Allow constituents to submit applications and all supporting documentation online
- Review the application's status online

Customization and Configuration

- Import historical data from other systems
- Define and maintain codes using a pick list
- Create and maintain document templates
- Create an inspection checklist that can be updated
- Upload data tables for automated fee and value calculations
- Customize the software to your business rules, workflow and terminology